

FITZROY ISLAND SUNDANCER

PRODUCT OVERVIEW AND CONTRACT TERMS

AUGUST 24 - 31ST MARCH 25

TURTLE DOWN UNDER

Thank you for your support of Sunlover Reef Cruises.

We are pleased to present the following document relating to Fitzroy Island Day Cruise and optional activities, subject to availability and booking conditions.

This contract covers the period from August 2024 – 31 March 2025.


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FITZROY ISLAND FULL DAY TOUR: SUMMARY & RATES SHEET

PRODUCT	GROSS	NETT	PAGE
CORE PRODUCT			
ISLAND VALUE COMBO RETURN BOAT TRANSFERS + 2 OPTIONS (CODE: FIFD2)	ADULTS: \$145.00 KIDS: \$95.00 FAMILY: \$385.00	ADULTS: \$108.75 KIDS: \$71.25 FAMILY: \$288.75	3
FITZROY ISLAND OPTIONAL			
HOTEL TRANSFERS EX CAIRNS (CODE: N/A)	ADULTS: N/A KIDS: N/A	ADULTS: \$25.00 KIDS: \$25.00	4
SNORKEL HIRE (CODE: FISNKHIRE0845)	ADULTS: \$35.00 KIDS: \$27.00	ADULTS: \$26.25 KIDS: \$20.25	5
GLASS BOTTOM BOAT TOUR (CODE: FIGLASSBOAT)	ADULTS: \$35.00 KIDS: \$27.00	ADULTS: \$26.25 KIDS: \$20.25	5
SNORKEL SAFARI (CODE: FISNORKELSAFARI)	ADULTS: \$ 49.00 KIDS: \$29.00 FAMILY: \$127.00	ADULTS: \$36.75 KIDS: \$21.75 FAMILY: \$95.25	5
TURTLE TALK (CODE: RITURTLE)	ADULTS: \$20.00 KIDS: \$20.00	ADULTS: \$15.00 KIDS: \$15.00	6
KAYAK TOUR (CODE: RIKAYAK1330 OR RIKAYAK1430)	ADULTS: \$60.00 KIDS: \$60.00	ADULTS: \$45.00 KIDS: \$45.00	6
NATURE WALK (CODE: RINATURE)	ADULTS: \$20.00 KIDS: \$20.00	ADULTS: \$15.00 KIDS: \$15.00	7
RAINFOREST WALK- (From 1st August) (CODE: RIRAIN1330 OR RIRAIN1430)	ADULTS: \$40.00 KIDS: \$40.00	ADULTS: \$30.00 KIDS: \$30.00	7

ISLAND VALUE COMBO: RETURN BOAT TRANSFERS + 2 OPTIONS

PRODUCT NAME	ISLAND VALUE COMBO + 2 OPTIONS <i>Premium Buffet Lunch & Glass Bottom Boat</i>		
CODE	FIFD2		
SUMMARY	<p>Departing daily from Cairns Reef Fleet Terminal, a short 1 hour ride in our air-conditioned catamaran will take you to the tropical paradise of Fitzroy Island. Fitzroy Island is favourite trip for Cairns' locals with 99% of its landscape covered in lush tropical rainforest as well as granite outcrops, open woodlands, mangroves and coral beaches.</p> <p>This combo is allowing customers to include <u>2 x options</u> from below:</p> <ol style="list-style-type: none"> A glass bottom boat tour & Premium buffet lunch in Zephyrs at Fitzroy Island Resort <p>***Bonuses for Turtle Down Under***</p> <ol style="list-style-type: none"> Complimentary Snorkel Equipment includes masks, snorkel, fins, lycra suite & life jacket ** Equipment needs to be returned on return journey back to Cairns. Ice cream for every Turtle Down Under passenger on the return trip from Fitzroy Island 		
COMMISSION	25%		
RATES	VALID 1/7/24 – 31/3/25	RETAIL RATE	NETT RATE
	ADULT	\$145.00	\$108.75
	CHILD (4-15 YRS)	\$95.00	\$71.25
	FAMILY (2 adults + 2 children)	\$385.00	\$288.75
INCLUSIONS	<ul style="list-style-type: none"> Fast air-conditioned catamaran to and from the island (return) Access to self-guided rainforest walks and pristine beaches 2 options from below: A glass bottom boat tour & Premium buffet lunch in Zephyrs Bonuses: <ol style="list-style-type: none"> Snorkel gear Ice cream on the return trip from Fitzroy Island 		
MIN / MAX PAX	Min 1 Max 120		
DAYS OF OPERATION	Departs daily – Blockout dates may apply.		
SCHEDULE* <i>*timings are approximate</i> <i>* seasonal and alternate operating times may apply</i> 	<p>➤ <u>08:45am Departure – Cairns to Fitzroy</u></p> <ul style="list-style-type: none"> 07:20am – Check-in open at the Sunlover Cruises counter inside the Reef Fleet Terminal 08:20am – check-in closes 08:35am – Boarding closes 08:45am – Depart Cairns 09:45- Arrive at Fitzroy Island <p>➤ <u>04:00pm Departure – Fitzroy to Cairns</u></p> <ul style="list-style-type: none"> 03:30pm – Boarding starts on the vessel 03:50pm – Boarding closes 04:00pm – Depart Fitzroy Island 05:00pm – Arrive back at Cairns Marina <p>**Half day options available for groups or charter on request only</p>		
TOUR LEADER POLICY	See terms & conditions		
OPTIONAL ACTIVITIES	See following pages		

FITZROY ISLAND: HOTEL TRANSFERS EX CAIRNS

PRODUCT NAME	HOTEL TRANSFERS EX CAIRNS	
CODE	N/A	
SUMMARY	Bus transfer service provided to Cairns Reef Fleet Terminal from Cairns CBD	
RATES	VALID 1/4/24 – 31/3/25	NETT RATE
	ADULT	\$25.00
	CHILD (4-15yrs)	\$25.00
INCLUSION	<ul style="list-style-type: none"> Return transfers to nominated tour Note one way price – remains the same as return Transfers are seat in coach (not private transfer) Ensure guests are at designated pickup point in time. <i>(Passengers who miss the booked transfer will then need to make their own alternate arrangements)</i> Valid for day of tour booking only 	
SCHEDULE	<ul style="list-style-type: none"> Based on individual tour timing 	
TERMS & CONDITIONS	<ul style="list-style-type: none"> All transfers are conducted by a 3rd party transport company and are subject to their terms and conditions. <p>*Please note many Cairns city hotels are within easy walking distance of Cairns Marina, as transfers are a fixed rate regardless of proximity, please consider this when requesting transfers.</p>	

FITZROY ISLAND: OPTIONAL ACTIVITIES AND ADD-ONS

25% COMMISSIONABLE FOR PRE-BOOKINGS (*Sales on day of travel are non-commissionable)

*Pre-bookings recommended due to limited capacity of each activity.

OPTIONAL ACTIVITIES	\$ PER PERSON	25% NETT	DESCRIPTION
SNORKEL HIRE CODE: FISNKHIRE0845			Snorkelling equipment for hire to explore the unique reefs around Fitzroy Island. Inclusions: masks, snorkel, fins, lycra suit & life jacket TERMS & CONDITIONS: <ul style="list-style-type: none"> In conjunction with Fitzroy Island full day fare
ADULT	\$35.00	\$26.25	
CHILD (4-15 YRS)	\$27.00	\$20.25	

GLASS BOTTOM BOAT TOUR CODE: FIGLASSBOAT			Come onboard our spacious glass bottom boat for a tour around the outstanding reefs around Fitzroy Island. This is a fantastic way to experience the beautiful corals and outstanding marine life around the island without getting into the water. During the 30-minute tour you will get to see secluded and exclusive reef areas and get educational commentary from our expert staff. Timings will be advised on the day of travel *Subject to tides & weather conditions on the day Please ensure you arrive at the loading area 10 minutes prior to departure time.
ADULT	\$35.00	\$26.25	
CHILD (4-15 YRS)	\$27.00	\$20.25	

Min 1 | Max 30 per tour

TERMS & CONDITIONS:

- In conjunction with [Fitzroy Island full day fare](#)

SNORKEL SAFARI CODE: FISNORKELSAFARI			Hop on a trip to a snorkelling location only available by boat with free time to snorkel the majestic reef away from other tourists. The Safari is one hour inclusive of briefing & transfer to/from location with approximately 35 minutes of time in the water. *This tour is <u>not suitable for non-swimmers & moderate swimming proficiency required.</u> <ul style="list-style-type: none"> Equipment hire included for tour only (Unless day hire purchased). Briefings are conducted at a designated meeting spot on Fitzroy Island. Time slot for Snorkel Safari is scheduled and advised to the passenger on the journey out to Fitzroy Island. At the designated time, passengers are required to be at designated meeting spot on the island with their snorkelling equipment to complete the snorkelling tour. Estimated in-water time is up to 35 minutes. We will transfer participants by boat to a more secluded part of the reef looking for local marine life, like turtles, lionfish, and clownfish. Min 1 Max 24 per tour TERMS & CONDITIONS: <ul style="list-style-type: none"> In conjunction with Fitzroy Island full day fare Minimum age 5 years old. Children under 12 years old must be accompanied by parent or legal guardian on the tour. Lycra suits mandatory. MEDICAL: Medical questionnaire applies and must be completed by all participants. Weather dependent.
ADULT	\$49.00	\$36.75	
CHILD (4-15 YRS)	\$29.00	\$21.75	

FAMILY (2 ADULTS + 2 CHILDREN)	\$127.00	\$95.25
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OPTIONAL ACTIVITIES	\$ PER PERSON	25% NETT	DESCRIPTION
TURTLE TALK CODE: RITURTLE			<p>Nestled in the rainforest overlooking the beach, add a Turtle Talk to your time on Fitzroy Island! After a 500m walk, visit the island HQ of volunteer organisation Cairns Turtle Rehabilitation Centre where sick and injured turtles are nursed back to health. Your tour leader provides an informative presentation about breeds of turtles in the area and discusses common hazards for turtles who result in their care. The turtles are cared for by volunteers and the hope is to rehabilitate them to be released back into the wild when returned to good health. All ticket revenue is donated back.</p>
	PER PERSON	\$20.00	
		\$15.00	<p>SCHEDULE:</p> <p>2.30pm departs lobby 2.40pm talk starts 3.05pm conclusion 3.15pm return for boarding</p> <p>Min 1 Max 10 per tour</p> <p>TERMS & CONDITIONS:</p> <ul style="list-style-type: none"> • In conjunction with <u>Fitzroy Island Full Day Tour</u> fare • No minimum age required • Children under 12 years old will need a parent or legal guardian present on the tour with them

KAYAK TOUR CODE: RIKAYAK1330 OR RIKAYAK1430			<p>Join a kayak tour and paddle into adventure straight from the beach, an exciting add-on to your time at Fitzroy Island! This 45-minute experience includes a briefing and instruction to learn how to operate a kayak. Double and Single kayaks will be allocated by the tour leader and buoyancy vests are included. View the stunning landscapes of the island from your kayak and hone your newfound kayaking skills. Participants need to be able to swim to join, with moderate fitness capabilities.</p>
	PER PERSON	\$60.00	
		\$45.00	<p>2 x Daily</p> <p>SESSION A:</p> <p>1.30pm Meet at FISH (ready to go) 1.35pm briefing 1.45pm skills in-water 1.55pm tour commences 2.15pm conclusion</p> <p>SESSION B:</p> <p>2.30pm Meet at FISH (ready to go) 2.35pm briefing 2.45pm skills in-water 2.55pm tour commences 3.15pm conclusion</p> <p>Min 1 Max 6 Kayaks/ 12 pax per tour</p> <p>TERMS & CONDITIONS:</p> <ul style="list-style-type: none"> • In conjunction with <u>Fitzroy Island Full Day Tour</u> fare • Minimum age 5 years • Children under 12 years old will need a parent or legal guardian present on the tour with them <p>***Kayak tour is <u>not suitable</u> for non-swimmers.</p>

OPTIONAL ACTIVITIES	\$ PER PERSON	25% NETT	DESCRIPTION
NATURE WALK CODE: RINATURE			<p>Enjoy a leisurely walk commencing at the end of the Jetty and concluding past Foxys Bar and Grill. During the tour, you will have the chance to see close-up some of the incredible vegetation found on Fitzroy Island. The Nature Talk is guided, your tour leader is excited to share insight about the unique rainforest landscapes and its inhabitants. Visitors are surprised to hear the wildlife that call Fitzroy Island home and learn some historical uses of the plants. This tour is suitable for all ages and is low intensity and is perfect for nature lovers and novices alike.</p>
	PER PERSON	\$20.00	<p>SCHEDULE:</p> <p>1.30pm departs lobby 1.50pm finishes at Foxys</p> <p>Min 1 Max 12 per tour</p> <p>TERMS & CONDITIONS:</p> <ul style="list-style-type: none"> In conjunction with Fitzroy Island Full Day Tour fare No minimum age required Children under 12 years old will need a parent or legal guardian present on the tour with them
RAINFOREST WALK CODE: RIRAIN1330 OR RIRAIN1430			<p>Explore a little further by adding a guided tour to the Secret Garden to your Fitzroy Island adventure!</p> <p>This 45 minute experience includes travels a 1km return track into the rainforest, where our expert guide will showcase some interesting facts about the unique ecosystem. Under the rainforest canopy, the stillness and tranquillity will amaze you. This pristine rainforest is home to a plethora of fascinating flora and fauna all coexisting in harmony. The trail is 1km uneven terrain, moderate fitness ability recommended.</p>
	PER PERSON	\$40.00	<p>2 x Daily</p> <p>SESSION A:</p> <p>1.30pm Meet at Secret Garden, brief and welcome 1.35pm depart 1.50pm arrive at Secret Garden 2.00pm depart Secret Garden 2.15pm return to Foxys, conclusion</p> <p>SESSION B:</p> <p>2.30pm Meet at Secret Garden, brief and welcome 2.35pm depart 2.50pm arrive at Secret Garden 3.00pm depart Secret Garden 3.15pm return to Foxys, conclusion</p> <p>Min 1 Max 11 per tour</p> <p>TERMS & CONDITIONS:</p> <ul style="list-style-type: none"> In conjunction with Fitzroy Island Full Day Tour fare Minimum age 5 years Children under 12 years old will need a parent or legal guardian present on the tour with them

BOOKING MILESTONES / PAYMENT / CANCELLATION POLICY

TIMEFRAME (PRIOR TRAVEL)	ACTION	CANCELLATION POLICY
72 HOURS	GROUP FINAL PAX NUMBER & TOUR LEADER DETAILS REQUIRED	CANCELLATION CUT OFF FOR GROUP BOOKINGS
24 HOURS		CANCELLATION CUT OFF FOR FIT BOOKINGS
DAY OF	No further changes made, Medical certificate required for refund requests inside 24 hours of travel.	100% Cancellation fee applies for passengers failing to travel on the day.
POST TRAVEL	INVOICE ISSUED FOR PAYMENT (CREDIT APPROVED AGENTS)	
WEATHER	On occasion weather and sea conditions can cause cancellation or changes to the scheduled tour charter, itinerary and activities. Cancellation of a tour or any of its components in the interest of safety is at the complete discretion of Sunlover Operations Pty Ltd management.	

TERMS & CONDITIONS

BOOKING CONDITIONS Sunlover Operations Pty Ltd (Trading as Sunlover Reef Cruises) reserves the right to revise its product at any time. All bookings are subject to availability. By purchasing this product guests agree to all Sunlover Reef Cruises Terms of Carriage, and these are available at www.sunlover.com.au or by calling 1800 810 512. On occasion weather and sea conditions can cause cancellation or changes to the scheduled tour, itinerary and activities. Cancellation of tour or any of its components is at the complete discretion of Sunlover Operations Pty Ltd.
BLOCKOUT DATES Will be advised in writing. All bookings are subject to availability.
RESERVATIONS Contact Reservations team on Email res@sunlover.com.au Phone +61 7 4050 1333 or 1800 810 512
TOUR LEADER POLICY 1 FOC tour Guide for every 15 full paying guests. Bona Fide Tour Leader/Tour Guide qualification: MUST BE a professional Tour Guide/Tour Leader and work for Travel Agents/Ground Handlers/Inbound Operators (not passenger). Valid ID with company or tourism organisation logo will be requested upon check-in. Sunlover reserves the right to charge the full charge if we believe that the Tour Leader/Tour Guide is not genuine. PACKAGES & COMBOS: Tour Leader and FOC policy is not applicable. BUS TRANSFERS: Tour Leader and FOC policy is not applicable. (Standard transfer fees apply)
RATES All rates mentioned are ex Reef Fleet Terminal and Fitzroy Island. The total NETT amount is inclusive of Environmental Management Charge (EMC) and all other government taxes & port charges and is payable to Sunlover Reef Cruises. Rates are subject to change without notice due to any changes in/or imposition of government charges, taxes or levies, or at the discretion of Sunlover Operations Pty Ltd. GOODS & SERVICES TAX (GST) All quoted prices are inclusive of Goods & Services Tax which is currently 10% and is levied by the Australian Government. ENVIRONMENTAL MANAGEMENT CHARGE (EMC) All quoted prices are inclusive of EMC plus other port and administration charges. The Australian Government imposes this charge.
PAYMENTS Please note payment by credit cards attracts a surcharge of 1.5% for Visa, MasterCard and Amex. Bank Details: BSB No: 064-804 Account No: 14027073 Name of Account: Sunlover Operations Pty Ltd The person depositing money into our bank account will need to send a remittance advice to ar@sunlover.com.au so we can allocate the funds to the correct area. *Payments made via bank transfer must be received 24 hours prior travel.
AGE RESTRICTION As noted per product
FITZROY ISLAND ON-BOARD EXTRA (NON- COMMISSIONABLE) Services can be booked by guest on board only Camera hire- \$79.00 with \$650.00 deposit (CC card on file, not charged unless camera damaged or camera does not get returned.

CANCELLATIONS
FIT: 100% cancellation fee will be charged for FIT passengers cancelling within 24 hours of departure, failing to travel or missing scheduled departure of the tour.
GROUPS*: 100% cancellation fee will be charged for Group passengers cancelling within 72 hours of departure. (*defined as 10 or more paying passengers in a booking)
NO CANCELLATION CHARGES APPLY FOR: Failure to travel due to: <ul style="list-style-type: none"> • ill health (medical certificate required) • minor changes to group numbers at the discretion of management • Group or FIT passengers rescheduling their trip within a reasonable timeframe
SPECIAL EVENTS PERIODS
Special cancellation and deposit policy applies, details and update of dates to be advised in quotation.
LANGUAGES
English, Chinese, Korean, Japanese, Italian, German, Spanish and other language speaking staff are employed by Sunlover Reef Cruises.

SIGNED AGREEMENT

By signing the below, you agree to all of the pricing, and terms and conditions outlined above.

Client Name: _____
 Representative Name: _____
 Representative Position: _____
 Date: _____

SUNLOVER REEF CRUISES

Brian Hennessy

Sunlover Reef Cruises

E-mail: gsm@sunlover.com.au